



WARRANTY SERVICE OPTIONS

Your data is critical to your business, which is why Buffalo is pleased to extend our warranty service options to support your needs. All TeraStation[™] and select DriveStation[™] products include Standard 3-year warranty service upon product purchase.

Select TeraStation and DriveStation products are eligible for Buffalo's 3-Year NEXT BUSINESS DAY, 5-Year NEXT BUSINESS DAY, 3-Year KEEP YOUR DRIVE, and 5-Year KEEP YOUR DRIVE service options described below. Please refer to the included Eligibility Chart to determine which warranty service options are available for your product.

All warranty service options receive 24/7 North American-based phone support, providing users with fastest resolution.

NEXT BUSINESS DAY (NBD)

Next Business Day Warranty Services include Next Business Day air service, cross-shipment service, and pre-paid return shipping labels within the length of the warranty, and is available for purchase at any time within the original warranty period.

3-YEAR NEXT BUSINESS DAY (\$149.99 - \$399.99)

- ▶ 3-year warranty term
- ▶ Next business day air service included
- ▶ Cross-shipment service included
- ▶ Pre-paid return shipping label included
- ▶ Available for purchase at any time within the original 3-year warranty period

5-YEAR NEXT BUSINESS DAY (\$249.99 - \$1,799.99)

- ▶ 5-year warranty term (original 3-year warranty, plus 2-years for a 5-year maximum)
- ▶ Next business day air service included
- ▶ Cross-shipment service included
- ▶ Pre-paid return shipping label included
- ▶ Available for purchase at any time within the original 3-year warranty period

For complete warranty details, please reference the full warranty statement online at www.BuffaloAmericas.com

KEEP YOUR DRIVE (KYD)

Keep Your Drive Warranty Services include hard drive replacement that does not require the return of the defective hard drive, in addition to Next Business Day air service, cross-shipment service, and pre-paid return shipping labels. This service can only be purchased at the time of product purchase.

3-YEAR KEEP YOUR DRIVE (\$349.99 - \$999.99)

- ▶ All terms included in 3-Year NBD warranty
- ▶ Hard drive replacement does not require the return of defective hard drive
- ▶ Must be purchased at point of sale with initial system

5-YEAR KEEP YOUR DRIVE (\$399.99 - \$2,199.99)

- ▶ All terms included in 5-Year NBD warranty
- ▶ Hard drive replacement does not require the return of defective hard drive
- ▶ Must be purchased at point of sale with initial system

<u>MODEL</u>	STANDARD 3-YEAR	NEXT BUSINESS DAY		KEEP YOUR DRIVE	
		3-Year NBD	5-Year NBD	3-Year KYD	5-Year KYD
TeraStation 3220DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3420DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3420RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 3230DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3430DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3430RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation WS5220DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5420DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5420RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation WS5220DNW5	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5420DNW5	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5420RNW5	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5420DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 5420RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5820DN (4-Bay)	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5820DN (8-Bay)	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 51220RH (4-Bay)	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 51220RH (12-Bay)	Included	3YNBD10	5YNBD10	3YKYD10	5YKYD10
TeraStation 71210RH (4-Bay)	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 71210RH (12-Bay)	Included	3YNBD10	5YNBD10	3YKYD10	5YKYD10